

September 19, 2024

IMPORTANT BULLETIN

Regarding Medical Mutual of Ohio Changes Effective 10/1/24

CSI Network Services has issued Amendments to all Ohio Home Health Providers regarding important updates for Medical Mutual of Ohio (MMOH). To be eligible to bill for services provided on or after October 1, 2024, this Amendment must be executed. If you choose not to agree to the amendment, you will not/no longer be able to bill for MMOH patients. Please review the details below regarding changes for this payer.

Medical Mutual Commercial Plans

- The fee schedule for Commercial Plans will continue as fee-for-service and will now default to the payer-specific Medical Mutual Fee Schedule, providing you with higher reimbursement. Please refer to your Amendment for the updated rates.
- Continue to submit claims using the existing process with CSI.

Medical Mutual Medicare Advantage Plans

- The fee schedule for Medicare Advantage Plans will shift to PDGM episodic billing effective October 1, 2024. This will apply to all new start-of-care cases from this date onward.
- For active cases prior to October 1, 2024, your agency must notify CSI at the time of recertification to transition to episodic billing. Please send a mail message through the Portal to inform us of the recertification; transitions will not occur without this notification.

Important Billing Guidelines for Medical Mutual Medicare Advantage Claims:

- Bill for each 30-day period of care.
- Use occurrence code 50 with the correct Assessment Date.
- Include value code 61 with the appropriate 5-digit CBSA code.
- Include value code 85 with the appropriate FIPS code.
- Ensure the accurate HIPPS code is used (do not use a dummy HIPPS code).
- The revenue code must be compatible with the HCPCS code.
- Notice of Admission (NOA) is NOT required.

*Note: If claims are not billed per guidelines, they will reject and will require your agency to correct and re-submit.

We greatly value our relationship with you and are excited to offer these improved rates. If you have any questions, please contact: **CSI Network Department; 440-717-1700 Option 6, or email: agencyupdategroup@optioncare.com**